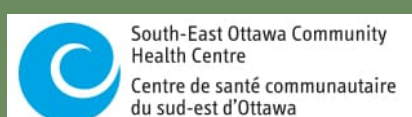




CANAA: MEMBERS' SERVICES



REGIONAL INTEGRATED CARE (FORMERLY HEALTH LINK)

As of April 1, 2020, they have amalgamated all the local Health Link teams in one to create Regional Integrated Care (RIC). They continue to provide Care Coordination /system navigation throughout the Champlain Region. Considering the current situation with the Covid-19 pandemic, the RIC approach remains the same, however in hopes to ensure the safety of our staff and vulnerable clients, they are providing support virtually by OTN e-visits or telephone until further notice. For more information, please visit: www.seochc.on.ca

Carefor

Carefor Health and Community Services continues to provide community support services with prescreening, social distancing, and the use of PPE. For more information, please visit: carefor.ca

CAREFOR HEALTH & COMMUNITY SERVICES

SEXUAL ASSAULT SUPPORT SERVICES



They are seeing clients face to face. They are also continuing with their on-line services - Groups and empowerment camps. For the moment, they are by appointment only, and are accepting referrals. Their outreach program has started again as well, but for the time being all appointments are being held outside. For more information, please visit: www.sassforwomen.ca



CANADIAN RED CROSS

The Canadian Red Cross, in partnership with the First Nations Health Managers Association and with funding from Indigenous Services Canada/ First Nations Inuit Health Branch, has launched a Help Desk resource for Indigenous Community Leadership.

The Help Desk will provide information to Indigenous Leadership on planning for health emergencies, infection prevention and control, and overall Community Wellness.

Please feel free to share this news with your networks and Indigenous Leadership as appropriate. Presentations and additional supports are available by reaching our Indigenous Programming Lead in ON, Danielle Gelinis at danielle.gelinis@redcross.ca.

The 21 days of hope is one of the many tools developed in support of this initiative. For more information, please visit: redcross.ca

ÉQUIPE PSYCHO- SOCIALE



Les intervenantes de tous les programmes cliniques travaillent à distance à partir de leur domicile et ce, jusqu'à nouvel ordre. Tous les intervenants travaillent à partir de la plateforme Zoom pour les rencontres virtuelles avec clients, si le client choisi cet option, ou par téléphone ou texto. Processus d'accueil et d'évaluation des besoins – par Zoom ou téléphone.

All clinical services are being offered through Zoom or telephone meetings depending on the preference of the client. New referrals are welcome! Intake process through Zoom or telephone. To make a referral, please fill out the referral form on our website or leave a message for Kassandra Boucher at 613-938-7112 ext 226. For more information, please visit equipepsychosociale.com.



The Ontario SPCA is currently offering:
 Pet food distribution program through food banks, the local animal shelter and delivery to those who can not access this service.
 Urgent Animal Care Fund to assist people affected by COVID-19, with urgent veterinary medical expenses, emergency boarding, etc.
 310 SPCA is their call-in line to answer questions and provide advise and resources.
 Urgent Animal sheltering is available at the OSPCA Animal Shelter. For more information, please visit: ontariospca.ca/sdg/

SEXUAL ASSAULT, PARTNER AND ELDER ABUSE CARE PROGRAM

HGH Care program for victims of abuse is still running and victims can still present to the ED for medical, forensic collection or psycho-social services. The program nurse and social worker are still offering follow up in person if urgent (or for re testing), but mainly via phone call sessions at this time. For more information, please visit: hgh.ca/programs-services/care-program-for-victims-of-assault/



ASSAULT & SEXUAL ABUSE PROGRAM

Nursing services- 24/7 accessibility remains the same. Follow up appointments done by phone and in person when needed (lab work, follow up photography).

Counselling services- slowly opening up to face to face visits for those clients at highest risk/most vulnerable and as needed basis. They will continue Zoom and telephone for majority of clients as it is working well and supported with their client demographic. There is no current wait list. For more information, please visit: www.cornwallhospital.ca/en/AbuseProgram

SITUATION TABLE

Due to COVID-19, the Cornwall Stormont Dundas Glengarry Situation Table is meeting on a weekly basis by teleconference (Tuesday mornings, 9am); this process will remain in place until further notice.

A referral to the Situation Table can originate directly from any of the agencies represented at the Situation Table or by any other community organization/agency supported by an active Situation Table member who will decide whether the situation may be appropriate for the Situation Table. Organizations should always try their best to support the individual or family with the resources they have internally before bringing it to the Table. If anyone has any questions, please feel free to contact the Situation Table coordinator via email at csdgsituationtable@gmail.com



INSPIRE COMMUNITY SUPPORT SERVICES

Their doors will be open starting August 4, 2020, however will only be seeing clients by appointment. For their Walk-In Counselling Clinic on Thursdays, please contact Kristiane at 613-932-4610 ext. 127 to schedule an appointment. For all other Counselling and regular Clinical Services, please call Guylaine at 613-932-4610 ext. 121.

Case Management services continue to operate remotely during regular hours of operation and by appointment on an as needed basis. If you or someone you know has a developmental disability and needs help but is not (yet) a client, please take advantage of their free "walk-in" service every Tuesday from 1:00pm-4:00pm. Please call Stephanie at 613-932-4610 ext. 136 any Tuesday afternoon from 1:00pm-4:00pm.

For Residential Respite Services, please call 613-662-8995.

For Children's Case Management and Developmental Clinical Services, please call 613-937-3072.

CENTRE DE SANTÉ COMMUNAUTAIRE DE L'ESTRIE



Santé physique continue de travailler au bureau et offre de plus en plus de rendez-vous en personne. Le reste des rendez-vous se font par vidéo conférence ou téléphone.

Pour les thérapeutes, le PED et nutrition, pour l'instant les rendez-vous sont par téléphone ou via téléconférence.

Le groupe de soutien pour hommes, K homme'unique, reprend en personne. Pour plus d'information, veuillez contacter Ivan, 613-937-3132 poste 232.

Tous nos clients doivent obtenir un rendez-vous par téléphone avant d'entrer dans l'un des sites du CSCE. Vous n'avez pas de rendez-vous? Téléphonez, 613-937-2683, avant de vous présenter. Pour plus d'informations, s'il vous plaît visitez:

www.cscestrie.on.ca



As a result of the Ontario government's new guidelines, they are evaluating the possibility of providing in-person services while ensuring the health and safety of employees. They will let us know as soon as they are able to do so. However, they continue to offer services by phone and email. They will take all necessary measures to adapt their organization in order to continue to offer a quality service.

Their support line and residential programs are always open and accessible, day and night. 1.800.461.1842, option 1.

Their Outreach Services remain available by phone and email. 1.800.461.1842, option 2.

Their Volunteer Network and all our events are suspended until further notice. They will offer virtual workshops to continue service delivery and break the isolation for women. Stay tuned!

For more information please contact them at 1.800.461.1842, info@minterludeh.ca or www.minterludeh.ca



The Akwesasne Community Justice Program is back full time, however their offices are still closed to the public. They are conducting meetings with clients remotely or in outdoor areas. For more information, please visit: www.akwesasne.ca/justice/akwesasne-community-justice-program/



Maison Baldwin House services have not changed throughout the pandemic, they are still operating 24/7 as usual with many COVID-19 protocols in place to ensure the safety of their clients and staff.

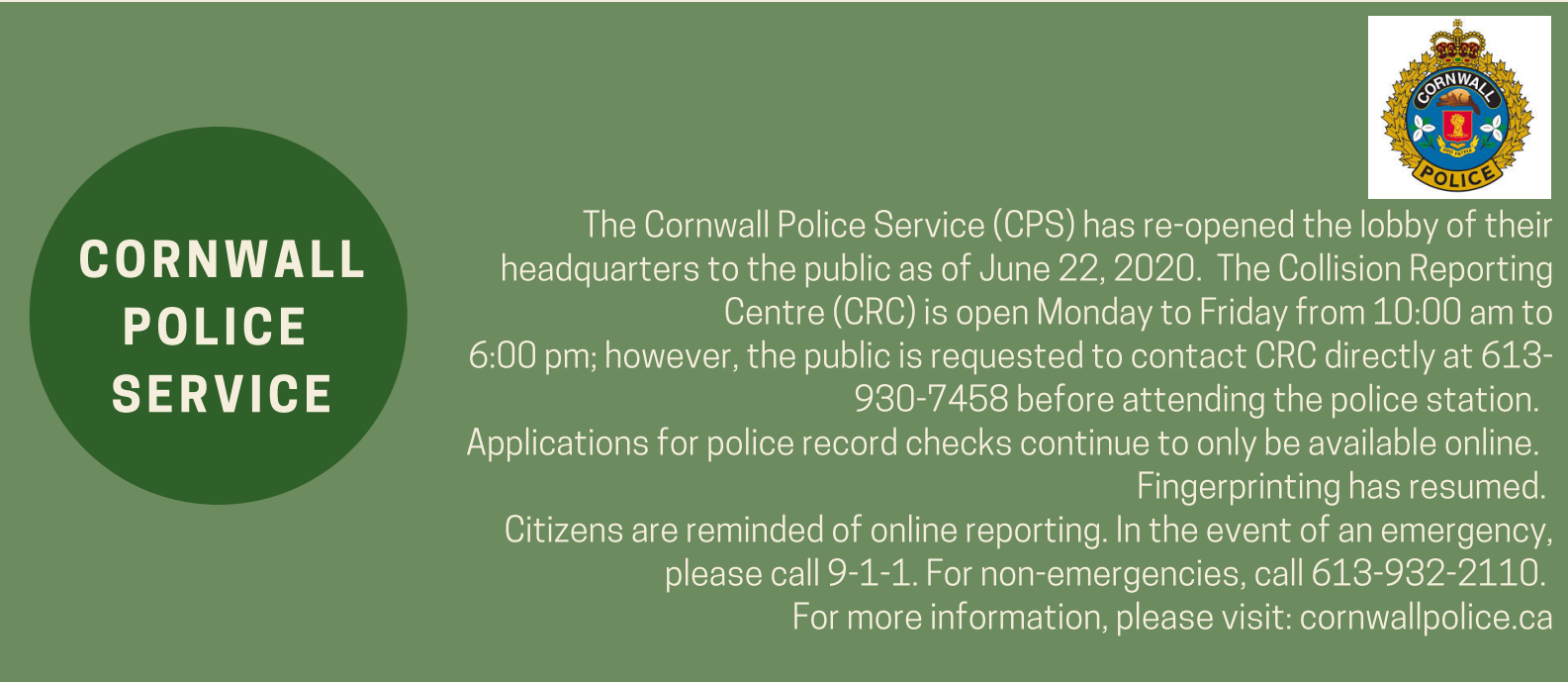
Also, Serendipity Boutique has re-opened in the last couple of weeks and people can drop off their donations at Serendipity during usual business hours. For more information, please visit: www.baldwinhouse.ca



Bridging Gaps is open and providing aid and advocacy services for youth to overcome complications, challenges, and situations. For more information, please visit: bridginggaps.ca/



CAS is offering full services at this time. Their office is closed to walk-ins, but they continue to have a receptionist taking calls and referring callers to the Intake Department. For more information, please visit: cassdg.ca



The Cornwall Police Service (CPS) has re-opened the lobby of their headquarters to the public as of June 22, 2020. The Collision Reporting Centre (CRC) is open Monday to Friday from 10:00 am to 6:00 pm; however, the public is requested to contact CRC directly at 613-930-7458 before attending the police station. Applications for police record checks continue to only be available online. Fingerprinting has resumed. Citizens are reminded of online reporting. In the event of an emergency, please call 9-1-1. For non-emergencies, call 613-932-2110. For more information, please visit: cornwallpolice.ca



Victim Services of SDG & A has maintained services and support to the community involving individuals who have been victimized by a crime or tragic circumstance. Service provision in person or over the phone continues to be assessed on a case by case basis at this time, however our office remains closed to the public for the time being. Referrals continue to be made by our first responder partners including police and emergency services for After Hours support as required. Our specialized support program for survivors of human trafficking also continues to be available to the communities of Stormont, Dundas, Glengarry and Akwesasne. For additional information or inquiries, you can contact the office and leave a message at 613-938-8900 or, 1-866-264-8900 or visit our website at www.vsv-sdga.ca.

VICTIM SERVICES OF S.D.G & A

BIG BROTHERS BIG SISTERS OF CORNWALL & DISTRICT



BBBS are providing all services virtually. For more information, please visit: cornwall.bigbrothersbigsisters.ca



We continue to serve people primarily by telephone. 613-932-2703
Please call us as a first step and we will;
- Answer questions and provide information
- Direct you to a referral if it is not our area of service
- Book an appointment for you to speak by telephone to a Legal Caseworker
- To determine how we can help work with you to figure out next steps

CLINIQUE JURIDIQUE ROY MCMURTRY LEGAL CLINIC SDG

Nous continuons à servir les gens principalement par téléphone. 613-932-2703
Veuillez nous appeler dans un premier temps et nous le ferons;
- Répondre aux questions et fournir des informations
- Vous diriger vers une référence si ce n'est pas notre domaine de service
- Prenez rendez-vous pour que vous parliez par téléphone à un conseiller juridique
- Pour déterminer comment nous pouvons vous aider à déterminer les prochaines étapes

NAOMI'S FAMILY RESOURCE CENTRE



Naomi's is continuing to offer service at a reduced rate to ensure sufficient COVID related practices. Their crisis line support is still active and can be reached at 613-774-2838 or 1-800-267-0395. They are accepting residents who meet the mandate. For more information, please visit: naomiscentre.ca



Connections exists to provide one on one support to youth and those accountable for their care. They work with these individuals to create safe and secure environments through building therapeutic relationships and teaching skills that will promote positive, effective change, and enhance their own resiliency. As a growing and expanding service, Connections will reach out to our community partners with their well trained staff teams, in hopes of supporting gaps in service, which now include, vulnerable persons' ages 8 and older, adolescents and adults 18 to 30 with Mental Health and developmental challenges.

CONNECTIONS

CENTRE AGAPE CENTER



Food bank appointments are from 10-3pm each weekday. The dock is open for donations from 8-4pm. New For You is open Monday to Friday 9-4pm. The soupkitchen remains closed.



SEAWAY VALLEY COMMUNITY HEALTH CENTRE

- The Centre is open.
- Primary care providers (doctors and nurse practitioners) are offering telephone, virtual and in-person visits based on presenting issue.
- Lung health, cardiac rehab, primary care outreach, nutrition and social work are offering telephone, virtual and in-person visits based on need.
- Most programs and services are transitioning to virtual options
- Outdoor walking (Wellness Walkers) will resume at the Civic Complex on July 28th following EOHU recommendations for COVID-19
- For more information visit seawayvalleychc.ca or 613-930-4892 ext 229 or info@seawayvalleychc.ca



COMMUNITY ADDICTION AND MENTAL HEALTH SERVICES

Community Addiction and Mental Health Services continue to be available to those in need and are provided safely. Call the Community Addiction and Mental Health Center Mon-Thurs 8am – 5:30pm and Fri 8am – 4pm 613-361-6363



CENTRE YORK CENTRE

CYC is operating at limited capacity to ensure everyone's safety. Please note that they have reduced their services to one family per visit or exchange in order to accommodate COVID-19 protocols. For more information, please contact awalker@centreyorkcentre.ca