

Ministry of Children,
Community and Social
Services

Ministère des Services à
l'enfance et des Services
sociaux et communautaires



Service Delivery and
Supports Branch

Direction de la prestation des
services et du soutien

315 Front St. West
Toronto, ON M7A 0B8

315, rue Front Ouest
Toronto, (Ontario) M7A 0B8

May 29, 2019

Danielle Duranceau
Community Living Glengarry
255 Main Street
Alexandria, Ontario
K0C1A0

Dear Ms. Duranceau:

RE: AGENCY COMPLIANCE

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agency compliance with legislation and policy directives, and seek to ensure that service agencies are fully aware of their responsibilities. Agencies may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection of your agency that took place from May 13, 2019 to May 16, 2019. The Ministry is pleased to inform you that **Community Living Glengarry** was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Community Living Glengarry will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin Lockwood".

Kevin Lockwood
Manager
Developmental Services Compliance Team

- c. Renée Piché, Program Supervisor, East Region Office
David Charles, Program Advisor, Developmental Services Compliance Team
Dan Giroux, Board Chair, CL Glengarry
Gail McKay Webster, lead QAM/ Compliance review, CL Glengarry