

Ministry of Children,  
Community and Social Services

Ministère des Services à  
l'enfance et des Services  
sociaux et communautaires

Developmental and Supportive  
Services Branch

Direction des services aux  
personnes ayant une déficience  
intellectuelle et des services de  
soutien

315 Front Street West, 4<sup>th</sup> Floor  
Toronto ON M7A 0B8

315, rue Front Ouest, 4<sup>e</sup> étage  
Toronto (Ontario) M7A 0B8



May 18, 2021

Danielle Duranceau  
Executive Director

COMMUNITY LIVING GLENGARRY INC-INTEGRATION COMMUNAUTAIRE GLENGARRY INC  
332 MacDonald Boulevard  
Alexandria, ON  
K0C 1A0

Dear Danielle Duranceau:

**RE: AGENCY COMPLIANCE**

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agency compliance with legislation and policy directives, and seek to ensure that service agencies are fully aware of their responsibilities. Agencies may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection of your agency that took place from May 11, 2021 through May 17, 2021. The Ministry is pleased to inform you that COMMUNITY LIVING GLENGARRY INC-INTEGRATION COMMUNAUTAIRE GLENGARRY INC was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

COMMUNITY LIVING GLENGARRY INC-INTEGRATION COMMUNAUTAIRE GLENGARRY INC will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

A handwritten signature in black ink that reads "Kelly Huntington".

Kelly Huntington  
A/Manager  
Quality Assurance and Compliance Unit

Attachments:  
Inspection Report

c.  
Kim Seguin , Program Supervisor, East Region  
David Charles, Program Advisor, Developmental Services Compliance Team  
Daniel Giroux, President, COMMUNITY LIVING GLENGARRY INC-INTEGRATION  
COMMUNAUTAIRE GLENGARRY INC  
[DSinspections@ontario.ca](mailto:DSinspections@ontario.ca)