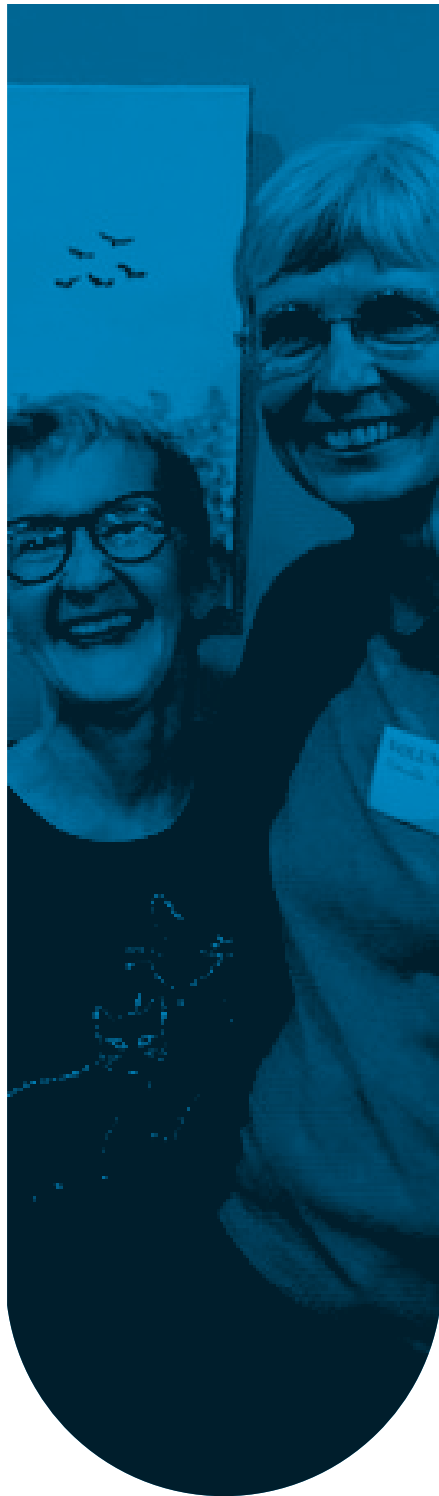


vision



mission



values



2019-2020
Annual Report

Dan Giroux, Board Chair

Danielle Duranceau, Executive Director

An annual report usually captures; the milestones, celebrations, and challenges that have taken place in the past fiscal year. In this case it is a snapshot of that timeframe, taking into consideration the impact of Covid-19. Let's re-capture what has taken place in the last fiscal year!

Throughout the 2019-2020 year, we have continued focusing on enriching the lives of people who have diverse abilities by providing quality services, meaningful and inclusive opportunities. Community Living Glengarry employs 99 staff, provides supports to 80 individuals and maintains partnerships with other Community Livings, as well as the sector's Community Service Planning Table of SD&G. We are very appreciative of the contribution of local service clubs, businesses, the Township of North Glengarry, Glengarry Memorial Hospital, the Alexandria and District Chamber of Commerce and all citizens of this great rural community who have embraced the concept of an inclusive society and provided opportunities for people with disabilities to grow and flourish.

We are keeping in line with our strategic direction and in the past year, have:

- Increased our capacity of service delivery in the Host Family program
- Been inspired by great success stories that took place as support workers created meaningful opportunities for people receiving supports and services.
- Increased our revenues through successful grant applications and fundraising events

As the future unfolds during these uncertain times, we are actively addressing the challenges that covid-19 has recently imposed. Our priority is to maintain a safe and healthy environment for people with disabilities, employees, families, friends and all other stakeholders. We look forward to the coming year...hoping for a bit of normalcy...and strengthening our partnerships with other organizations in taking a shared approach to Person Centered Planning and creating a Culture of Gentleness.

I would like to offer our sincerest thanks to our Board of Directors for its wisdom and strong leadership and our dedicated and resilient employees.

Vision

Enrich the lives of people with intellectual disabilities.

Mission

Community Living Glengarry is a non-profit leader providing supports and services for people with intellectual disability. We focus on all aspects of daily living and on community inclusion.

Core Values

Trust, Respect, Honesty, Empathy



Key Strategic Goals

GOAL #1: To secure adequate funding to sustain current operations and support anticipated organizational growth

GOAL #2: To excel in service delivery

GOAL #3: To demonstrate organizational strength and leadership

Community Living Glengarry by the numbers



2019 Compliance Review - Conducted By Ministry

The Ministry of Children, Community and Social Services conducted their annual compliance review at Community Living Glengarry from May 14-16, 2019. Organizations are rated on 280 indicators. During the review CLG met all indicators except 4, which were rated as low-moderate. Corrective action was immediately performed and we received a letter of compliance, which is posted on the agency website and in the front lobby at the Community Network Centre in the glass case.

Employee Appreciation Event

Employees were invited to an annual staff appreciation event. This year's theme was a REDNECK party with a slew of games that a "redneck" would enjoy!

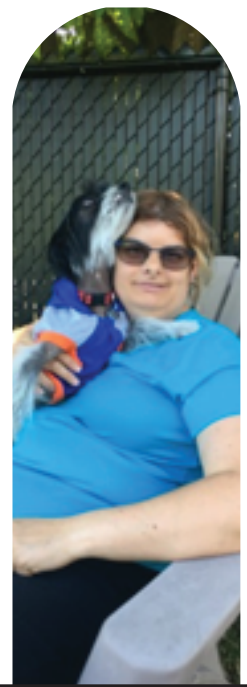
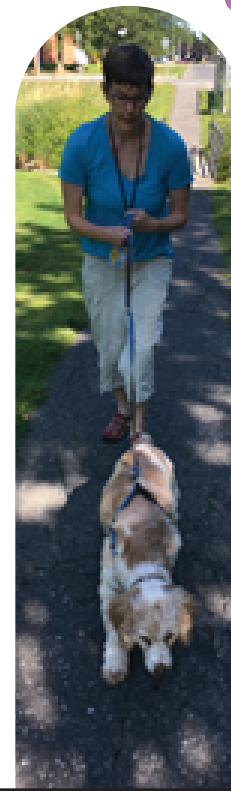
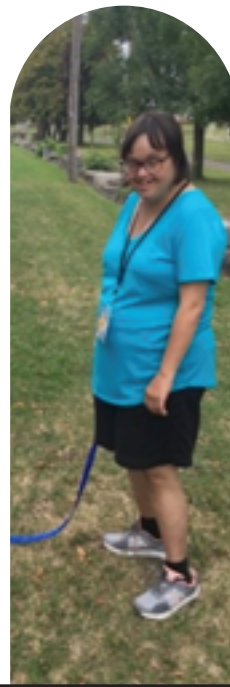
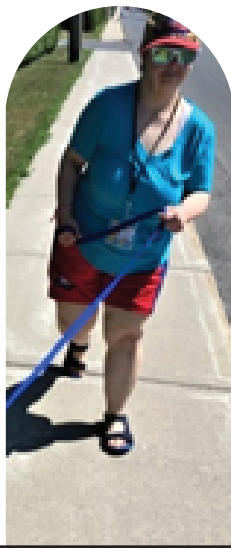
Years of Service

Yvette Rudy.....30 years
 Claudette Poirier25 years
 Daniela Rupp.....10 years
 Vanessa Van Sleuwen.....10 years
 Jenny Ouderkirk5 years
 Lisa D'Aoust5 years
 Kaitlyn McKay.....5 years



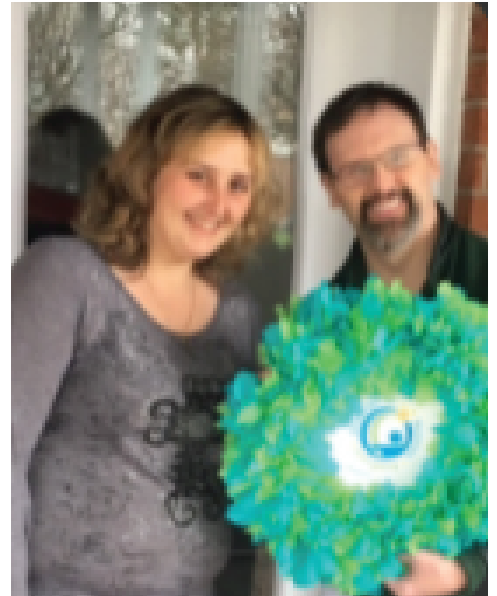
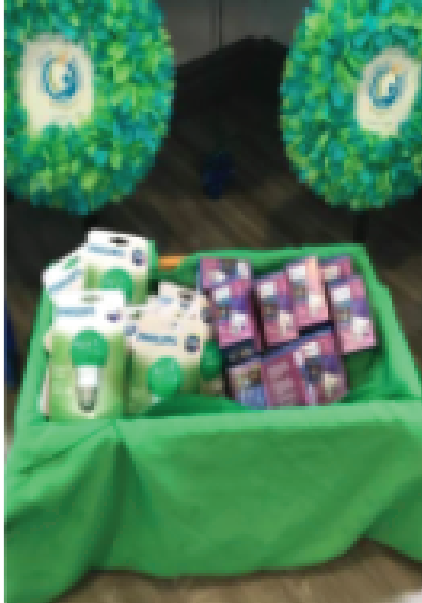
Pawsitive Energy

Community Living Glengarry received a Service Canada Grant for a summer student. We initiated a pilot project for a dog walking program, making this service available to the community and to create employment for people with disabilities. Following the end of the pilot project we had enough interest to continue it as a paid service.



Shine a Light on Community Living

"May is Community Living Month". Wreaths made by staff, volunteers and people supported were sold as well as blue & green bulbs to promote awareness around the importance of inclusion in the community for people who have an intellectual disability and their families.



SD&G Direct Support Professional Award 2019

We are proud to announce that Community Living Glengarry's employee, Phil Maheu has won the SD&G Direct Support Professional Award for 2019. Phil has initiated some very creative ideas, promoting inclusion of people with disabilities and exploring peoples' interests. Phil has organized weekly hiking trips, fishing groups, pickle ball matches and also teaches Karate classes. Great job, Phil!



Statement of Operations for the year ended March 31, 2020

REVENUES	\$	EXPENDITURES	\$
MCCSS subsidies	4,569,731	Salaries & Benefits	3,708,363
Other grants	136,528	People Supported	358,372
Accommodation Fees	334,550	Administration	432,116
Fees for Services	238,185	Buildings expenses	427,897
Other income	72,412	Other expenses	427,705
Fundraising	196,401	Fundraising	169,959
TOTAL	\$ 5,547,807	TOTAL	\$ 5,524,412

Copies of completed audited financial statements are available upon request.

Infrastructure

Ministry of Children, Community and Social Services approved the following renovations through the Ministry of Housing reserve funds:

Bishop: yard excavation, installation of concrete walkways and a new ramp to increase accessibility for people residing in the home; increased parking area and fence replacement.
Total reserve funds used \$61,963.00

Roy Crescent: Bathroom and Kitchen renovations
Total Reserve funds used \$47,076.00

Dominion – Replacement of basement windows
Total Reserve funds used \$8,777.00

Fundraising A Year In Review

Community Living Glengarry has had the support of Glengarry and surrounding areas with regards to our Fundraising program. We have held many Annual events such as our Lobster Fest our Summer Classic Golf Tournament as well our Community Run and \$10,000 Draw and Wine and Cheese. Community Living Bingo's have taken place every Wednesday at the Cornwall Bingo Centre. Community Living Glengarry receives a wide range of support such as donation of items and sponsors for events as well as the community's attendance at our events. Fundraising would not be made possible without the support of community partners and the generosity of people attending and supporting our fundraising.

The following is net proceeds from the following events:

Lobster Fest \$6756.00
Summer Classic Golf Tournament \$6243.00
Community Run \$3404.00
Bingo's \$11,694.00
Wine and Cheese and Draw \$4425.00
Tomorrow's Dream Payroll Deductions \$1595.00
Donations and other Revenues \$ 31,018.00